



All-In-One Cyber Insurance & Protection

For Households & Individuals



Life is more connected – stay better protected

Cyber threats like phishing, ransomware, and account hijacking are growing every day. As we rely more on laptops and smart devices, strong cyber security is essential to protect what matters most. Connection is great, but it makes us vulnerable.

48%

of consumers reported experiencing cyber crime, including scams, fraud, or hacking incidents, within the past year¹

32%

of adults reported falling victim to identity theft, financial fraud, or unauthorized account access in the past year²

¹ Norton Cyber Safety Insights Report | ² Identity Theft Resource Centre Report

Cyber insurance should do more than cover costs – it should provide the right tools and experts when you need them

When a cyber event hits, you need more than coverage—you need expert help to protect your identity, privacy and peace of mind. BOXX delivers real support and strong protection before, during, and after an incident.

- ✔ Comprehensive coverage
- ✔ Real-time response and an Equifax Complete™ membership
- ✔ Threat detection tools and actionable risk insights



Helping you respond and recover when a cyber incident happens

Cyberboxx® Home provides cyber risk protection to help individuals and families avoid or minimize the impact of cyber attacks. While not all attacks can be prevented, our tools and expertise help ensure you recover quickly if you become a victim.



Hackbusters®: Cyber support that starts before you even file a claim

INCLUDED WITH YOUR
CYBERBOXX® HOME POLICY

BOXX Hackbusters® combines expert-led support and proactive tools to help your household predict, prevent, respond and recover from cyber threats — without waiting for a claim to be approved.

Here's what you get:

- **24/7 Incident Response**
Immediate access to our Hackbusters® team to contain threats and guide recovery — no need to file a claim first.

Equifax Complete™ Premier Membership

INCLUDED WITH YOUR
CYBERBOXX® HOME POLICY

Equifax Complete™ Premier is a comprehensive credit and identity protection service for individuals seeking stronger control over their financial health.

Once activated, the membership includes:

- **Credit & ID Monitoring**
Continuous surveillance of your credit files across Equifax, Experian, and TransUnion, with alerts on key changes. As well as alerts if your SIN is detected on suspicious websites to help prevent identity misuse.
- **Identity Restoration**
Access to dedicated specialists to help recover your identity if theft occurs. As well as help with cancelling and reissuing lost or stolen cards and IDs — and up to \$1 Million in Identity Theft Insurance.
- **Annual 3-Bureau Credit Reports and Scores**
Receive comprehensive credit reports and VantageScore® 3.0 scores from all three major bureaus once every 12 months.

Cyberboxx® Home goes beyond traditional cyber insurance—by offering all-in-one threat prediction, breach protection and cyber coverage.

🔒 Primary policy highlights:

- 🔒 **Cyber Attack** | Limit of \$25,000
Pays for expenses to remove malware and restore software on computers, tablets, Wi-Fi routers, etc.
- 💰 **Cyber Fraud** | Limit of \$25,000
Pays for losses from phishing schemes, illegal bank transfers, cryptocurrency theft etc.
- 💰 **Cyber Extortion** | Limit of \$2,500
Provides professional assistance on how to respond to a ransomware attack and reimburses approved ransom payments.
- 👤 **Cyber Bullying** | Limit of \$25,000
Pays for the costs of recovering from a cyber bullying attack, including psychiatric counselling service, legal expenses, temporary relocation expenses and social media monitoring.
- 🔍 **Data Breach** | Limit of \$25,000
Pays for costs associated with forensic IT and legal reviews, notification and recovery services.
- 🏠 **Home Title Recovery Expenses** | Limit of \$25,000
Pays expenses resulting from an identity theft, including lawyer and court filing fees for the recovery of the title.

The insurance benefit is provided and administered by BOXX Insurance Inc and underwritten by The Boiler Inspection and Insurance Company of Canada, a Munich Re company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Essential Cyber Protection Tools and Services

INCLUDED WITH YOUR CYBERBOXX® HOME POLICY

Cyberboxx® Assist: Cyber protection services made simple

Cyberboxx® Assist is your built-in advantage with every Cyberboxx® Home policy—giving individuals and families the tools, support, and protection to navigate the digital world with confidence.

With 24/7 emergency response and all the essential tools you need, Cyberboxx® Assist provides you with the most effective combination of services to stay ahead of cyber threats.



Cyberboxx® Assist provides you with easy access to cyber security tools and real guidance to help you stay safe online:



Security Assessment

Answer a few quick questions about your digital habits to get personalized tips and reduce your risk.



Identity Monitoring & Hacker Chatter

Enter an email or phone number to scan for breaches and receive instant alerts with steps to secure your ID.



Digital Safety Knowledge

Unlock essential knowledge and skills with our curated collection of cyber learning.



24/7 Hackbusters® Incident Response

When something goes wrong online, you shouldn't have to figure it out alone.



Hackbusters® Guided Assistance

Explore easy-to-follow resources to tackle cyber issues, strengthen security and resolve problems confidently.

Cyberboxx® Assist connects you directly with our team, who are available around the clock to help you respond quickly to cyber incidents – containing the threat and helping you through recovery.

Predict and Prevent better than the rest.

Cyberboxx® Assist empowers Cyberboxx® Home policy members to stay one step ahead of online threats.

"Cyberboxx® Assist's identity monitoring tool alerted me that my email was compromised. Their dedicated specialist guided me step by step to restore my accounts and protect my personal information. Now, I feel confident knowing my cyber health is in expert hands."



Cyber threats are growing – don't face them alone

Even households with minimal online activity can be exposed to digital threats, making personal cyber security essential in today's connected world. Here are some common threats we investigate and continuously monitor for:



Phishing Scams

Fraudulent emails or messages that trick individuals into revealing sensitive information.



Ransomware

Malicious software that locks personal files until a ransom is paid.



Identity Theft

Unauthorized use of personal information for financial or criminal purposes.



Social Engineering

Manipulating to gain access to sensitive data or alter invoice details and payment instructions.



Password Hacking

Unauthorized access to accounts by cracking weak or reused passwords.



Spyware

Malicious software that secretly monitors online activity or captures sensitive data.



Malware

Viruses, worms or trojans infect devices to steal, damage or control information.



Social Media Attacks

Impersonation or account hacking to exploit personal contacts or data.



Digital Footprint Monitoring

Monitoring personal domains and online presence for exploitable vulnerabilities.



For more information on Cyberboxx® Home, please contact:

concierge@boxxinsurance.com

